



FREQUENTLY ASKED QUESTIONS

- **How much does it cost?**

Windows 10 is available as a free upgrade. If your computer used windows 7 or Windows 8.0 or 8.1 and meets the system requirements you'll be able to install Windows 10 for free.

This free upgrade offer will expire after one year, ending sometime in August 2016. For those who don't get Windows during this time, it will be available for purchase. However, Windows 10 is not available as a free upgrade for users with Windows RT, Windows Vista, or Windows XP. This is mostly because any computer with these operating systems just won't be able to run Windows 10 very well.

- **What's new (and not so new) in windows 10?**

Many users complained that Windows 8 and 8.1 (the previous versions) was confusing and difficult to use. As a result, Windows 10 **looks and feels similar to older versions**. Windows 10 uses the traditional **Start Menu**. Still, Windows 10 includes a lot of new features and improvements.

- **Microsoft Edge:**

This new browser is designed to give Windows users a better experience on the Web. It's faster, more secure, and includes a lot of new features. Microsoft Edge is meant to replace Internet Explorer as your default web browser, but you'll still be able to use IE (or another browser) if you prefer.



- **Cortana:**

Similar to Siri and Google Now, you can talk to this “virtual assistant” with your computer's microphone. Cortana can answer questions (“What's the weather like today?”) perform simple tasks (“remind me to take out the trash”) and much more.



- **Multiple desktops and Task View:**

Instead of keeping everything open on the same desktop, you can move some of your windows to a Virtual desktop to get them out of the way. And the new Task View Feature make it easy to manage all of your open windows.

- **Will all of my apps still be there after I upgrade?**

Apps you previously had install on your Windows 7 or Windows8 computer will still be there once you upgrade to Windows 10. If you're upgrading from an older version, such as Windows Vista or earlier, you will need to reinstall your old apps.

- **Will all of my apps be compatible with Windows 10?**

If you are upgrading from Windows 7 or Windows 8, most of your apps should still work. However, if you're using an older version like vista or XP, there's a good chance some of your apps will not be compatible with Windows 10. A simple **Google Search** will often be enough to tell if an app will be compatible with Windows 10.

- **I'd prefer to keep using my current version of Windows. Do I have to upgrade?**

No, you are not required to upgrade to Windows 10. However, it's worth noting that Microsoft will continue to support Windows 10 after older versions like Windows 7 or Windows 8. For this reason, it is recommended upgrading to Windows 10, if possible.