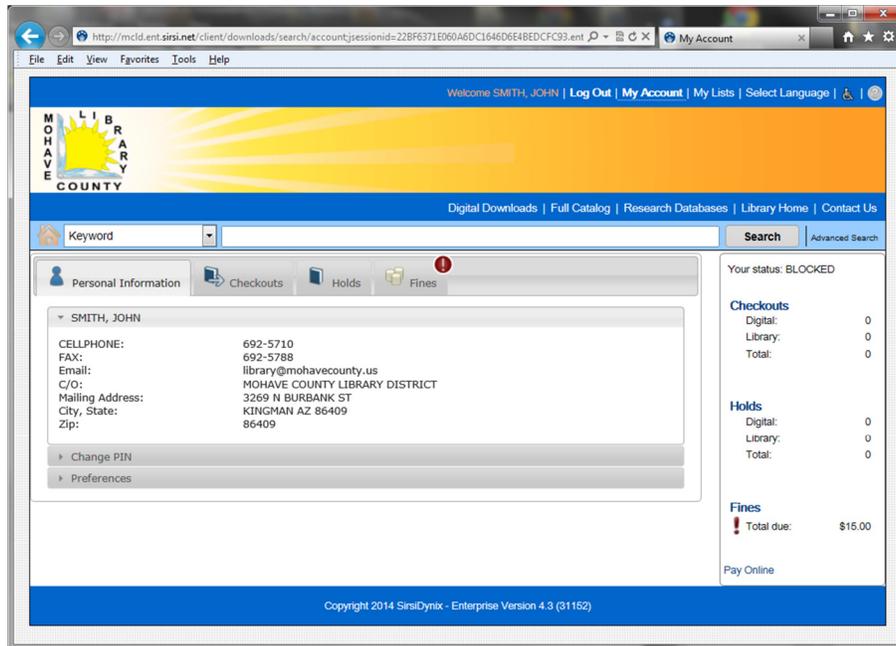


## "Too Many Accounts!" (Understanding My Account).



A source of confusion for many users is growing number of "accounts" to keep track of. New suppliers of digital content (*eAudio, eBooks, and now even music!*) are being added to the Library and not all have been fully "integrated" into the Library's online catalog.

Each of these companies has its own separate website for finding and using their resources, (but you can generally use your Mohave County Library Card Number, and your Library PIN# to log in to any of them)

Because these separate sites have are many similarities, both in how they function, as well as *how they look* --it can get confusing as to which, "My Account" you are actually using at any given moment.

To make things easier, our major content providers are now integrated under "E-Resource Central" which is part of the Library's online catalog.

E-Resource Central ("ERC") currently allows you to search ONE PLACE (i.e., just use the Library Catalog) to find your digital materials, rather than having to search each vendor's site separately.

Eventually, the goal is to have ERC let you see ALL of your print and digital holds and checkouts from a single "My Account" screen which part of the Library Online Catalog. However, as of October, 2014, this feature is only completely working for Overdrive, and not our other digital suppliers.

#### Things to Remember:

- You only need to search within the Library Catalog to find digital materials from most suppliers. (Click "Digital Downloads").
- Freegal Music must be searched *separately* (or use the appropriate App for your mobile device)-- but you still use your same Library Card # and PIN.
- Even though you can *search* centrally, you still may need to use the vendor's separate website to see what you have requested or checked out from earlier.